

Q2 FY2023

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We have based the forward-looking statements contained in this presentation primarily on our current expectations and projections about future events and trends that we believe may affect our business, financial condition, results of operations, prospects, strategy, and financial needs. The outcome of the events described in these forward-looking statements is subject to risks, uncertainties, assumptions, and other factors, including, among other things, our success in selling our products, our financial results, our ability to protect our intellectual property rights and any costs associated therewith, the future trading prices of shares of our Class A common stock, our ability to compete effectively with existing competitors and new market entrants, the effects of any existing or future claims or litigation, our ability to comply with modified or new laws and regulations applying to our business, and our operations, and the other risks, uncertainties, and assumptions. These risks, uncertainties, assumptions, and other factors are described in greater detail under the heading "Risk Factors" in our most recently filed 10-K and Form 10-Q, as well as in other documents we file from time to time with the Securities and Exchange Commission (the "SEC"). These and other important factors may cause actual results, performance, or achievements to differ materially from those expressed or implied by these forward-looking statements. Moreover, we operate in a highly competitive and rapidly changing environment. New risks and uncertainties emerge from time to time, and it is not possible for us to predict all risks and uncertainties that could have an impact on the forward-looking statements contained in this presentation. The results, events, and circumstances reflected in the forward-looking statements may not be achieved or occur, and actual results, events, or circumstances could differ materially from those described in the forward-looking statements.

In addition, statements that "we believe" and similar statements reflect our beliefs and opinions on the relevant subject. These statements are based on information available to us as of the date of this presentation. While we believe that such information provides a reasonable basis for these statements, such information may be limited or incomplete. Our statements should not be read to indicate that we have conducted an exhaustive inquiry into, or review of, all relevant information. These statements are inherently uncertain, and investors are cautioned not to unduly rely on these statements.

Except as required by law, we undertake no obligation to update publicly or otherwise any forward-looking statements for any reason after the date hereof. We may not actually achieve the plans, intentions, or expectations disclosed in our forward-looking statements, and you should not place undue reliance on our forward-looking statements.

This presentation also contains estimates and information concerning our industry, including market position, market size, and growth rates of the markets in which we participate that are based on industry publications and reports. This information involves a number of assumptions and limitations, and you are cautioned not to give undue weight to these estimates. In addition, projections, assumptions, and estimates of our future performance and the future performance of the markets in which we operate are necessarily subject to a high degree of uncertainty and risk. We have not independently verified the accuracy or completeness of the data contained in these industry publications and reports.

This presentation includes certain financial measures that are not presented in accordance with generally accepted accounting principles in the United States ("GAAP"), such as, among other things, non-GAAP remaining performance obligations, non-GAAP gross profit, non-GAAP gross margin, non-GAAP cRPO, TTM non-GAAP Free Cash Flow ("FCF") margin, non-GAAP operating loss, non-GAAP net loss per share, non-GAAP R&D expenses, non-GAAP S&M expenses, non-GAAP G&A expenses, non-GAAP operating expenses and non-GAAP operating margin to supplement financial information presented in accordance with GAAP. We are presenting these non-GAAP financial measures because we believe that, when taken collectively, they may be helpful to investors because they provide consistency and comparability with past financial performance by excluding certain items that may not be indicative of our business, results of operations, or outlook. However, non-GAAP financial measures have limitations in their usefulness to investors because they have no standardized meaning prescribed by GAAP and are not prepared under any comprehensive set of accounting rules or principles. Such measures are presented for supplemental informational purposes only and should not be considered in isolation or as a substitute for our consolidated financial statements, and should not be construed as alternatives to financial measures determined in accordance with GAAP. A reconciliation of these measures to the most directly comparable GAAP measures is included in the Appendix to this presentation.

The non-GAAP measures as defined by us may not be comparable to similarly-titled non-GAAP measures presented by other companies, and such companies may use other measures to evaluate their performance, all of which could reduce the usefulness of our non-GAAP financial measures as tools for comparison. Our presentation of such measures, which may include adjustments to exclude unusual or non-recurring items, should not be construed as an inference that our future results will be unaffected by other unusual or non-recurring items. With respect to our guidance, we are not able to provide a quantitative reconciliation of non-GAAP operating loss and non-GAAP EPS to the corresponding comparable GAAP financial measures without unreasonable efforts. We are unable to provide meaningful estimates of the non-recurring charges and credits excluded from these non-GAAP financial measures due to the forward-looking nature of these estimates and their inherent variability and uncertainty. For the same reasons, we are unable to provide the probable significance of the unavailable information, which may be significant.

Enabling the Cloud Operating Model

A consistent way to provision, secure, connect and run any infrastructure for any application



HashiCorp | Who are we?

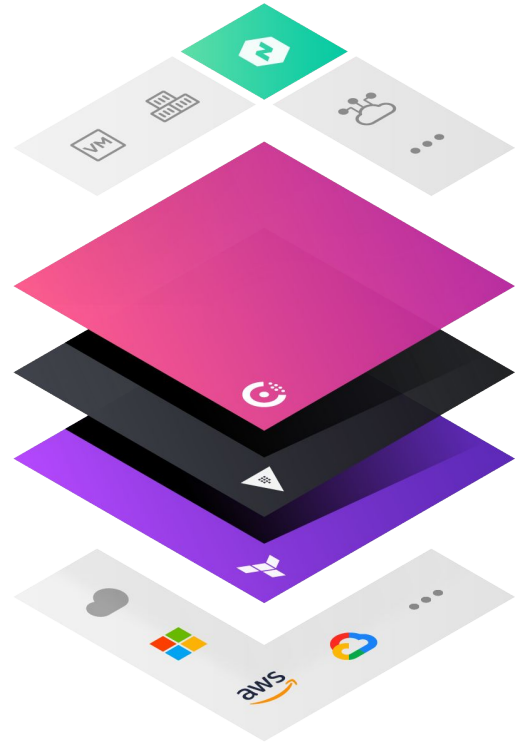


Cloud Infrastructure Automation

Our technology represents an industry standard for infrastructure automation workflows for teams.

Our products are emerging as a system of record for cloud infrastructure, security, and networking.

Our growth is a function of the spend for cloud programs across the Global 2000.



Market Leader In Large TAMs, In Early Stages



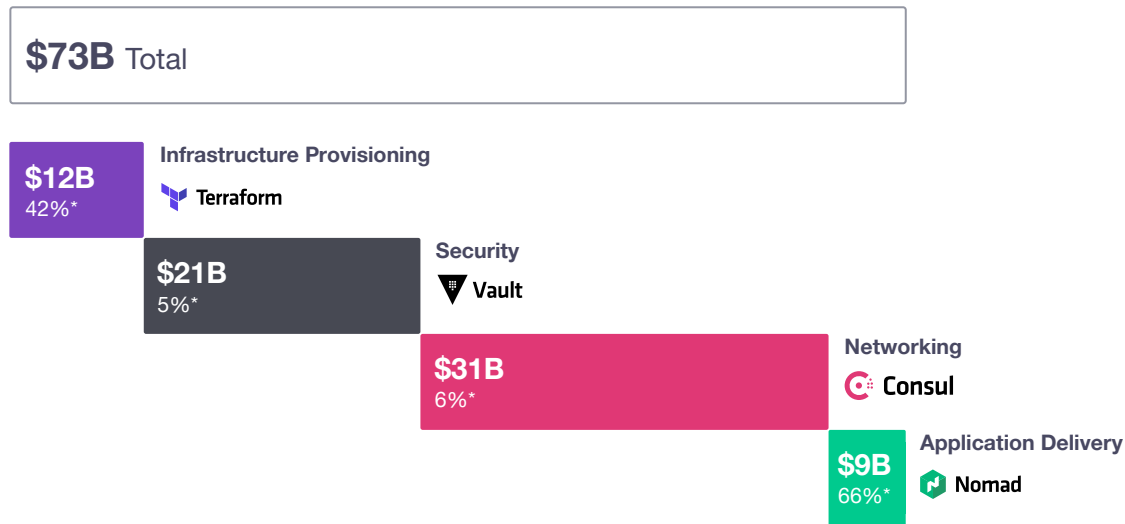
Estimated Global Cloud TAM by 2026

2021-2026 CAGR 15%



Estimate HashiCorp TAM by 2026

2021-2026 CAGR 12%



Source: 650 Group, June 2021 *2021-2026 CAGR for products' TAM

Key Takeaways



Capitalizing on a large market disruption



Opportunity powered by open source & ecosystem adoption flywheel



Durable growth in a vast & growing market



Proven track record of innovation across multiple products



HashiCorp Cloud Platform (HCP) is a long-term driver of the model



Q2 FY23 Highlights

\$ 113.9M

52% YoY Growth

Revenue Q2 FY23



3,612

vs. 2,101 in Q2 FY22

Total Customers



734

vs. 558 in Q2 FY22

>=\$100K ARR Customers



134%

vs. 124% in Q2 FY22

**Trailing Four Quarter Average
Net Dollar Retention Rate**



\$ 498.4M

48% YoY Growth

50% YoY Non-GAAP cRPO Growth²

Total Non-GAAP RPOs¹



1. Remaining performance obligations, or RPOs, represent the amount of contracted future revenue that has not yet been recognized, including both deferred revenue and non-cancelable contracted amounts that will be invoiced and recognized as revenue in future periods. GAAP RPOs exclude customer deposits, which are refundable prepaid amounts that are expected to be recognized as revenue in future periods. Non-GAAP RPO is calculated on a Non-GAAP basis. See appendix for reconciliation for Non-GAAP financial measures.

2. Current Remaining Performance Obligations, or cRPOs, represent the amount of contracted future revenue that has not yet been recognized, including both deferred revenue and non-cancelable contracted amounts that will be invoiced and recognized as revenue in the next twelve months. GAAP cRPOs exclude customer deposits, which are refundable prepaid amounts that are expected to be recognized as revenue in the next twelve months. Non-GAAP cRPO is calculated on a Non-GAAP basis. See appendix for reconciliation for Non-GAAP financial measures.

HashiCorp | Q2 FY2023 Highlights



Product innovation continues during HashiConf Europe: During our European user conference in June, we announced the general availability of Drift Detection for HashiCorp Terraform Cloud as well as the public beta of our identity-based access product HCP Boundary. Other important product releases this quarter include HashiCorp Vault 1.10, Vault achieving FIPS 140-2 compliance, as well as 12 new Vault integrations.



Strategic alignment with Cloud Partners: During the quarter we were awarded the 2022 Microsoft Open Source Software on Azure Partner of the Year (US winner) as well as the finalist for the Global award. These achievements, along with key product deployments on Azure and Amazon Web Services this quarter, demonstrates our ongoing focus with the largest clouds to serve our joint enterprise customers.



HashiCorp Cloud Platform (HCP) continues to demonstrate solid adoption: Revenue for our cloud-based offerings grew 183% YoY¹, and during the second quarter we launched several key updates including HCP Consul on Azure, HCP Boundary (beta) and HCP Waypoint (private beta).

1. HCP growth rate excludes several legacy SKUs that are included in the fully reported Cloud-Hosted Services revenue line

Q2 FY2023 In Review



We experienced continuing demand for our products during Q2 FY2023 as more organizations globally adopt the Cloud Operating Model, underpinned by our primary products Terraform, Vault, and Consul.

We grew revenue 52% YoY, while maintaining strong non-GAAP cRPO Growth rates. We benefit from being a highly recurring business model; in Q2 FY2023, over 90% of our subscription revenue was recurring.

Our trailing four quarter average Net Dollar Retention Rate increased to 134%. This number represents the continued value we deliver to our existing customers. Our business follows a pattern where customers begin a multi-year journey that often lands with one or two use cases, followed by expansion and extensions across our products.

Our focus on continued spend efficiency allowed us to achieve better Non-GAAP Operating Income than expected, while continuing to invest in the long-term growth of our business.

We are maintaining solid scores across core talent acquisition metrics and are in a strong position to deliver on our plan to acquire and retain great talent. We ended the quarter with 2,235 employees.

Results	
\$113.9M Q2 FY2023 Revenue	
+52% YoY Growth	+52% TTM YoY Growth ¹
Revenue Guidance	
\$110M - \$112M Q3 FY2023 Revenue	
\$442M - \$448M Full Year FY2023 Revenue	

1. Trailing Twelve Months, or TTM, represents data from the past 12 consecutive months as of July 31, 2022

Financial Overview & Highlights



We are encouraged by our strong financial performance during Q2 FY23, as evidenced by our key metrics:

- Revenue grew 52% YoY driven by strong execution of our adopt, land, expand, extend, and renew strategy
- Customers greater than or equal to \$100K in ARR grew by 176 on a trailing twelve month basis, versus Q2 FY22 at 139, to end at 734. This group of customers represented 88% of revenue in Q2 FY2023
- We ended the quarter with 3,612 customers, versus 2,101 during Q2 FY2022
- We sequentially improved our trailing four quarter average Net Dollar Retention Rate this quarter to 134%, well above our target rate of 120%+
- Current non-GAAP RPO⁴ grew 50% YoY and total non-GAAP RPO³ grew 48% YoY

(\$M)	Q2 FY23	YoY Comparison
Total Revenue	\$113.9M	+52% YoY vs. +49% YoY in Q2 FY22
Customers >=\$100k in ARR	734	vs. 558 in Q2 FY22
Revenue from Customers >=\$100k in ARR	88%	vs. 87% in Q2 FY22
Trailing Four Quarter Average Net Dollar Retention Rate	134%	vs. 124% in Q2 FY22
Non-GAAP TTM FCF Margin¹	-28%	-18% in Q2 FY22
Total Customers	3,612	vs. 2,101 in Q2 FY22
HashiCorp Cloud Platform Revenue²	\$10.6M	vs. \$3.7M in Q2 FY22
Total Non-GAAP RPOs³	\$498.4M	vs. \$335.9M in Q2 FY22
% Non-GAAP RPO Recognized Within a Year⁴	65%	vs. 64% in Q2 FY22
% of TTM recurring revenue⁵	>90%	>90% in Q2 FY22

1. Non-GAAP Trailing Twelve Months Free Cash Flow, or Non-GAAP TTM FCF, represents net cash provided by operating activities in the period minus payments for property and equipment and minus amounts from capitalized internal-use software made in the period from the past 12 consecutive months as of July 31, 2022. Free cash flow is considered a non-GAAP financial measure under the SEC's rules. See appendix for reconciliation for Non-GAAP financial measures.

2. HCP revenue excludes several legacy SKUs that are included in the fully reported Cloud-Hosted Services revenue line

3. Remaining performance obligations, or RPOs, represent the amount of contracted future revenue that has not yet been recognized, including both deferred revenue and non-cancelable contracted amounts that will be invoiced and recognized as revenue in future periods. GAAP RPOs exclude customer deposits, which are refundable prepaid amounts that are expected to be recognized as revenue in future periods. Non-GAAP RPO is calculated on a Non-GAAP basis. See appendix for reconciliation for Non-GAAP financial measures.

4. Current Remaining Performance Obligations, or cRPOs, represent the amount of contracted future revenue that has not yet been recognized, including both deferred revenue and non-cancelable contracted amounts that will be invoiced and recognized as revenue in the next 12 months. GAAP RPOs exclude customer deposits, which are refundable prepaid amounts that are expected to be recognized as revenue in future periods. Non-GAAP RPO is calculated on a Non-GAAP basis. See appendix for reconciliation for Non-GAAP financial measures.

5. Trailing Twelve Months, or TTM, represents data from the past 12 consecutive months as of July 31, 2022

Q2 FY2023 Highlighted Customer Wins



E-commerce

Land



Adopted Consul OSS in 2015 and then *Landed* as a Consul Enterprise customer in Q2 FY2023.

The customer first started with open source and has now standardized on the Consul platform with plans to scale up coverage across their infrastructure estate. The high resiliency and availability afforded by Consul has enabled this company to scale operations to millions of users.

Use Case: Service Discovery, Service Health

Financial Technology

Expand



Landed with Nomad, Vault, and Consul in FY2020, subsequently *Expanded* with all three products in Q2 FY2023 to support additional business units and help scale their existing environments to build out new services for their growing customer base.

HashiCorp has enabled this customer to significantly improve its time to deploy applications, improve workflow standardization, and provide access to secure environments.

Use Case: End-to-End Platform Automation, Secrets Management

Insurance

Extend



Landed Vault in FY2022 and *Extended* to Terraform Cloud in Q2 FY2023 as part of an internal goal of accelerating cloud native builds and enabled the migration of its on-premises applications to AWS, which includes upwards of 1,000 applications.

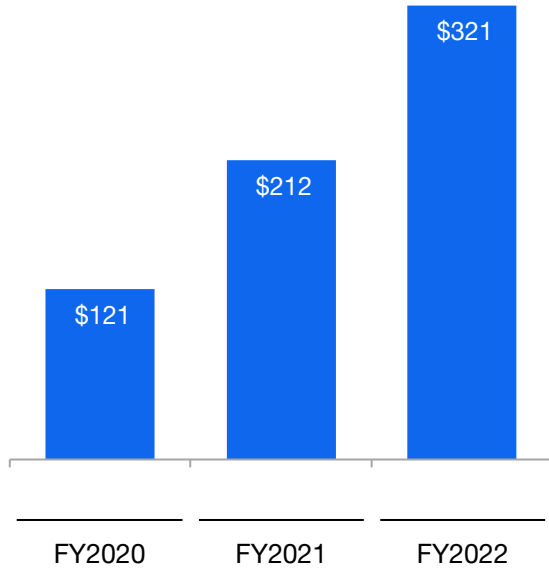
This customer chose Terraform Cloud because it enabled their ability to enforce standards and governance for this cloud migration and deployment initiative.

Use Case: Infrastructure as Code, CI/CD Workflow, Governance

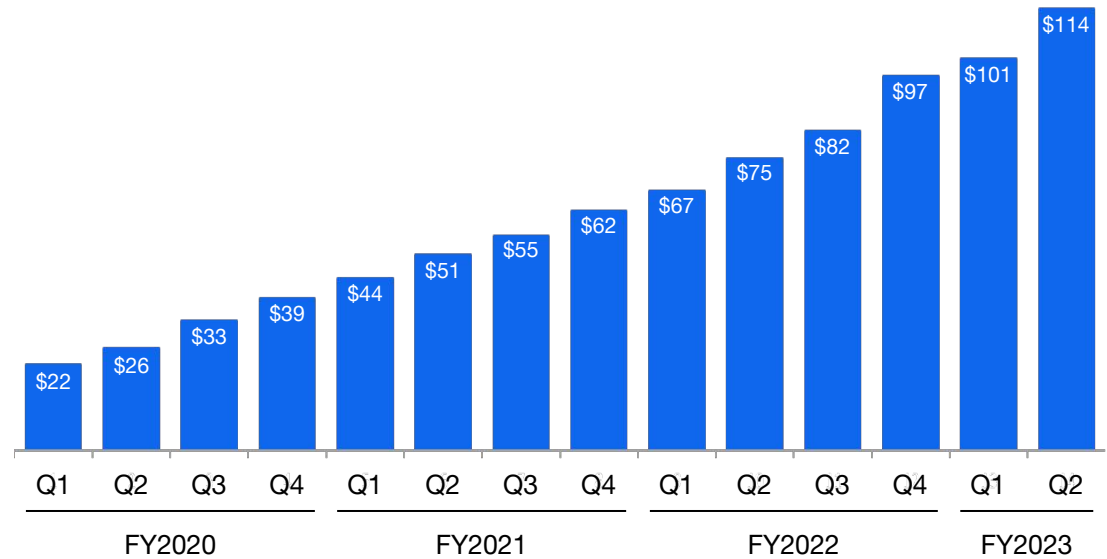
Total Revenue



Annual Revenue
(\$ Millions)



Quarterly Revenue
(\$ Millions)

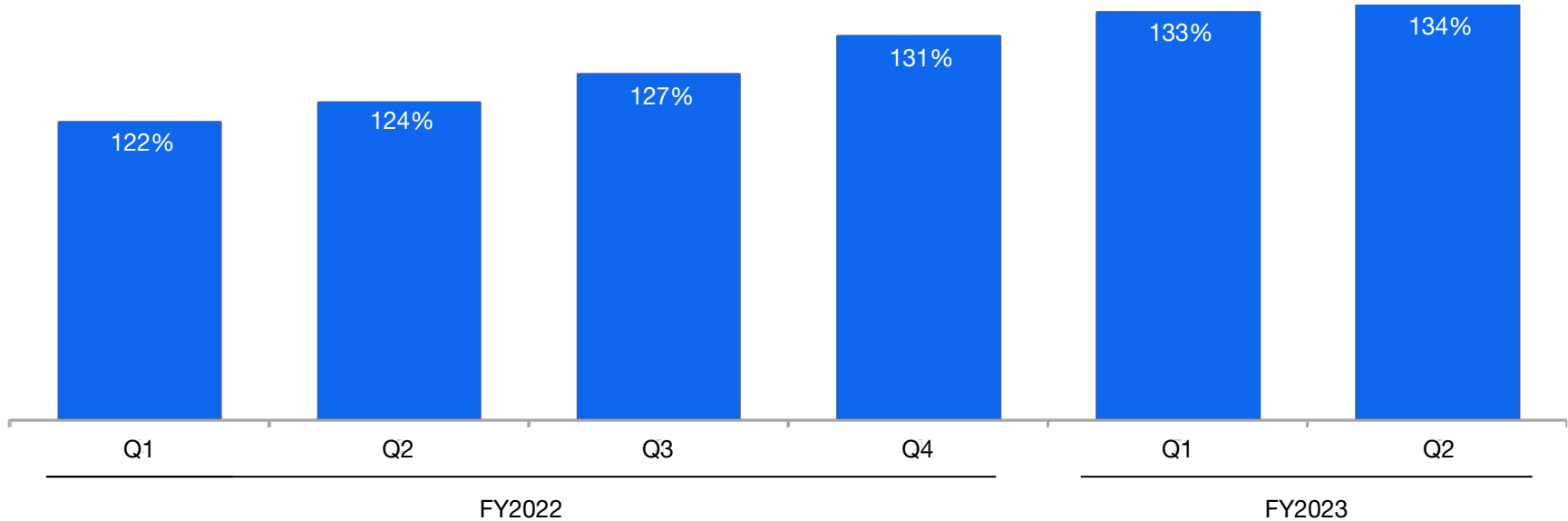


Numbers may vary due to rounding

Net Dollar Retention Rate



Trailing Four Quarter Average Net Dollar Retention Rate



Numbers may vary due to rounding

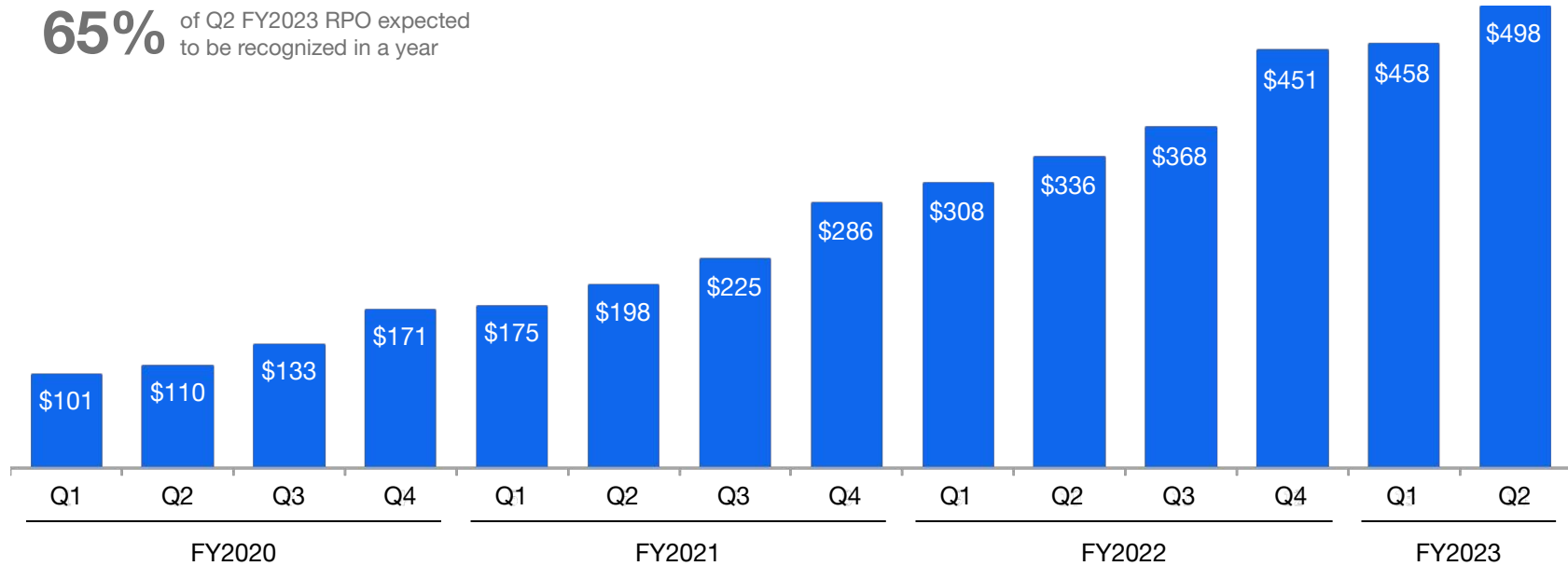
Customer Commitments



Quarterly Total Non-GAAP RPO

(\$ Millions)

65% of Q2 FY2023 RPO expected to be recognized in a year



1. Remaining performance obligations, or RPOs, represent the amount of contracted future revenue that has not yet been recognized, including both deferred revenue and non-cancelable contracted amounts that will be invoiced and recognized as revenue in future periods. RPOs exclude customer deposits, which are refundable prepaid amounts that are expected to be recognized as revenue in future periods.

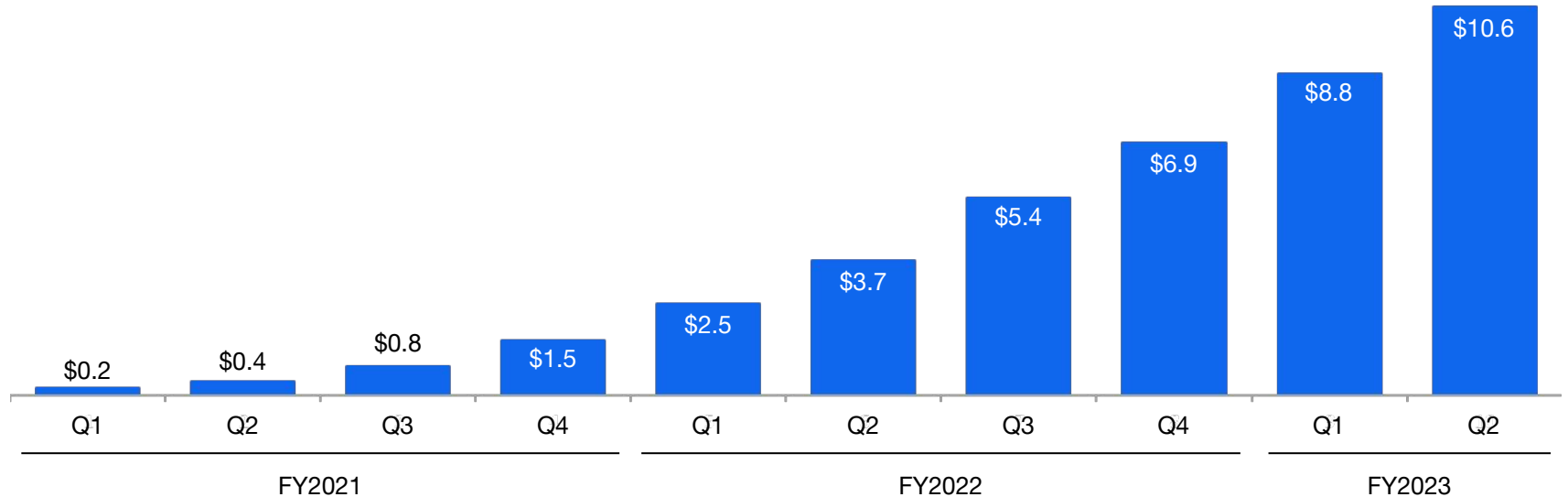
2. Non-GAAP RPO is calculated on a Non-GAAP basis. See appendix for reconciliation for Non-GAAP financial measures.

3. Numbers may vary due to rounding

HCP Managed Cloud



Quarterly Cloud Revenue (\$ Millions)

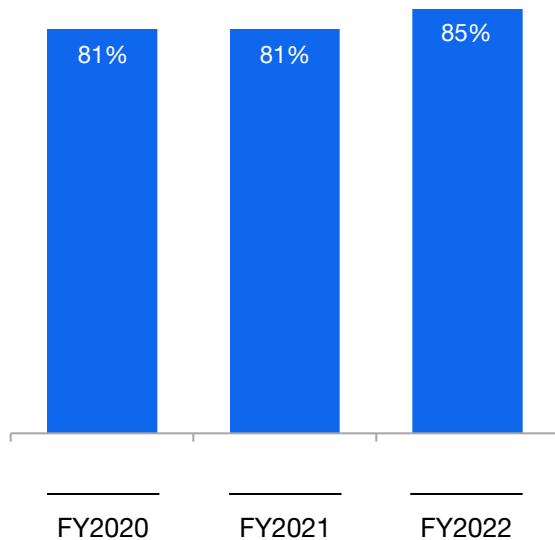


1. This chart above represents quarterly subscription revenue from HCP (and its predecessor cloud offerings) for the indicated periods.
2. Numbers may vary due to rounding

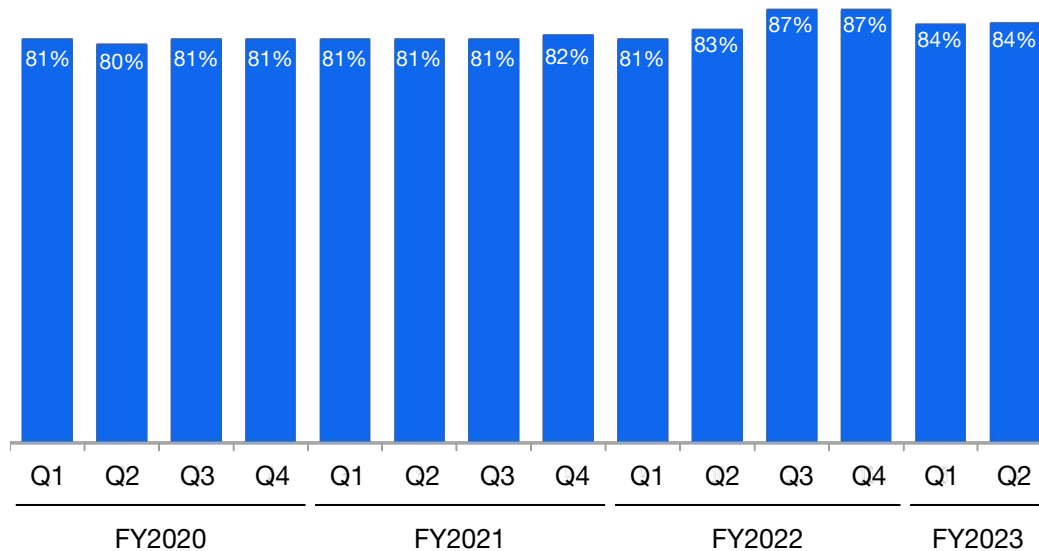
Non-GAAP Gross Margin Profile¹



Annual Non-GAAP Gross Margin (%)



Quarterly Non-GAAP Gross Margin (%)



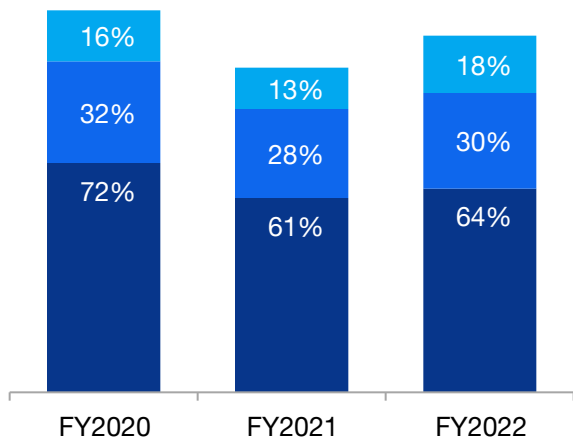
1. Non-GAAP Gross Margin is calculated on a Non-GAAP basis. See appendix for a reconciliation of Non-GAAP financial measures.

2. Numbers may vary due to rounding

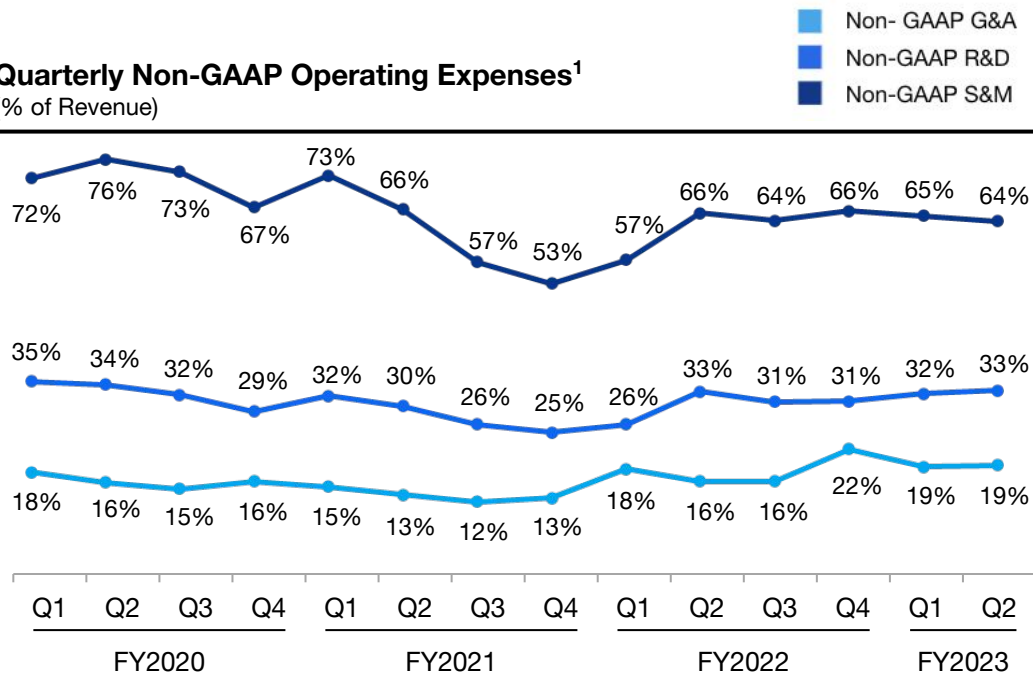
Non-GAAP Operating Expenses



Annual Non-GAAP Operating Expenses¹
(% of Revenue)



Quarterly Non-GAAP Operating Expenses¹
(% of Revenue)



- Non-GAAP G&A
- Non-GAAP R&D
- Non-GAAP S&M

Non-GAAP Operating Margin

-39%	-21%	-27%	-43%	-46%	-39%	-31%	-39%	-29%	-14%	-9%	-20%	-31%	-24%	-32%	-32%	-32%
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1. Non-GAAP metrics are calculated on a Non-GAAP basis. See appendix for a reconciliation of Non-GAAP financial measures.

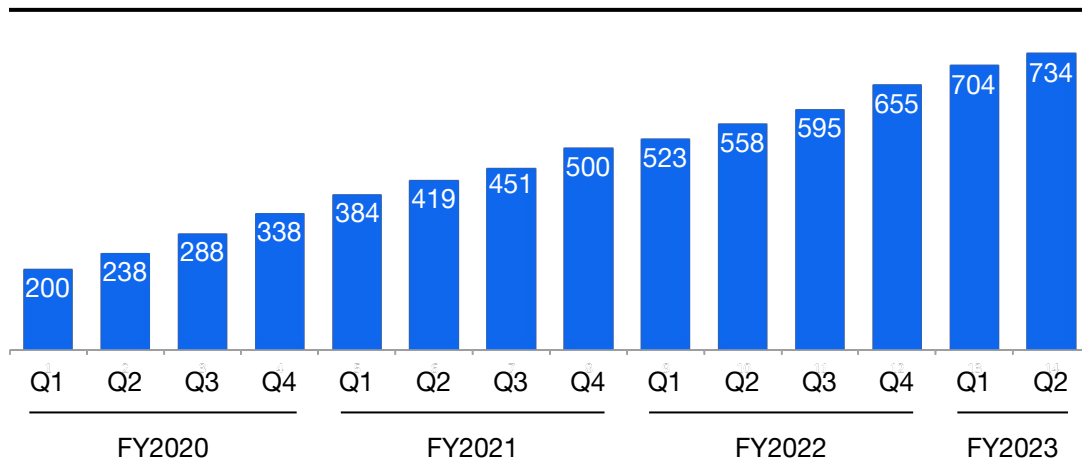
2. Numbers may vary due to rounding

Durable Growth | \$100K + Customer Growth



Revenue Model: Number of $\geq \$100K$ Customers * TTM Revenue per $\geq \$100K$ Customers / % of Revenue from Customers $\geq \$100K$

Number of Customers with $\geq \$100K$ in ARR



	Q2 FY2022	Q2 FY2023
Total Customers	2,101	3,612
Customers $\geq \\$100K$ in ARR	558	734
Quarterly Revenue Per Avg. Customer $\geq \\$100K$ in ARR³	\$128K	\$149K
TTM Revenue Per Customer⁴ $\geq \\$100K$ in ARR³	\$442K	\$515K
% of Revenue from Customers $\geq \\$100K$ in ARR	87%	88%

- Number of customers is measured at the end of each fiscal quarter and is defined as the number of accounts with a unique account identifier for which we have an active contract in the period.
- Annual Recurring Revenue (ARR) is defined as the annualized value of all recurring subscription contracts with active entitlements as of the end of the applicable period, and in the case of our monthly, or consumption-based customers, the annual value of their last month's spend.
- Revenue attributable to Customers equal to or greater than \$100K in ARR divided by the number of such customers in the relevant period.
- Trailing Twelve Month Revenue attributable to Customers equal to or greater than \$100K in ARR is equal to the sum of the last four quarters of revenue from this cohort divided by the average customers for the period
- Numbers may vary due to rounding

Guidance



Q2 FY2023 was another strong quarter and we remain on track with our long-term plan of delivering durable revenue CAGR. There continues to be a long-term secular shift to the cloud, and we are solidifying our place as a central part of the technology stack underpinning cloud consumption.

HashiCorp remains focused on spend efficiency while investing appropriately in order to grow the functionality of our products, support our customers, and continue to acquire greater than or equal to \$100K in ARR customers at a strong pace.

- FY2023 Non-GAAP Gross Margin assumes that economies of scale in our self-managed revenue is offset to a degree by ongoing investment in our HCP model, which carries higher costs.
- FY2023 Non-GAAP Operating Margin is trending positively compared to last quarter guidance as we drove more efficiency in our business compared to plan.

<i>(in millions, except EPS)</i>	Q3 FY2023	FY2023 ¹
Revenue	\$110 - \$112	\$442 - \$448
Non-GAAP Operating Loss	\$(66) - \$(63)	\$(198) - \$(194)
Non-GAAP Net Loss Per Share	\$(0.32) - (0.30)	\$(0.97) - \$(0.95)
Weighted-average basic and diluted shares used in computing Non-GAAP net loss per share	187.4	186.2
Shares to Calculate Enterprise Value	208.9	

1. With respect to our third quarter and fiscal year 2023 guidance, we are not able to provide a quantitative reconciliation of non-GAAP operating loss and non-GAAP net loss per share to the corresponding comparable GAAP financial measures without unreasonable efforts. We are unable to provide meaningful estimates of the non-recurring charges and credits excluded from these non-GAAP financial measures due to the forward-looking nature of these estimates and their inherent variability and uncertainty. For the same reasons, we are unable to provide the probable significance of the unavailable information which may be material.

Financial Summary

(\$ Millions, except percentages)¹



	FY2020				FY2021				FY2022				FY2023	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
Total Revenue	\$ 22.2	\$ 26.4	\$ 33.5	\$ 39.2	\$ 44.3	\$ 50.5	\$ 55.2	\$ 61.8	\$ 66.9	\$ 75.1	\$ 82.2	\$ 96.6	\$ 100.9	\$ 113.9
Non-GAAP gross profit ¹	\$ 18.0	\$ 21.0	\$ 27.2	\$ 31.6	\$ 35.8	\$ 40.9	\$ 45.0	\$ 50.5	\$ 54.4	\$ 62.3	\$ 71.3	\$ 83.7	\$ 85.0	\$ 96.1
Non-GAAP gross margin	81.0%	80.0%	81.0%	81.0%	81.0%	81.0%	81.0%	82.0%	81.0%	83.0%	87.0%	87.0%	84.2%	84.4%
Non-GAAP S&M expense ¹	\$ 16.1	\$ 20.0	\$ 24.6	\$ 26.2	\$ 32.2	\$ 33.6	\$ 31.3	\$ 32.6	\$ 38.2	\$ 49.5	\$ 53.0	\$ 63.9	\$ 65.9	\$ 73.3
Non-GAAP R&D expense ¹	\$ 7.7	\$ 8.9	\$ 10.7	\$ 11.3	\$ 14.4	\$ 15.1	\$ 14.6	\$ 15.4	\$ 17.7	\$ 24.5	\$ 25.3	\$ 29.7	\$ 32.4	\$ 37.4
Non-GAAP G&A expense ¹	\$ 3.9	\$ 4.1	\$ 4.9	\$ 6.2	\$ 6.6	\$ 6.8	\$ 6.7	\$ 7.9	\$ 12.2	\$ 11.9	\$ 13.1	\$ 21.1	\$ 18.7	\$ 21.5
Non-GAAP operating loss ¹	\$ (9.6)	\$ (12.0)	\$ (13.0)	\$ (12.1)	\$ (17.2)	\$ (14.5)	\$ (7.6)	\$ (5.5)	\$ (13.7)	\$ (23.6)	\$ (20.0)	\$ (31.1)	\$ (32.0)	\$ (36.0)
Non-GAAP operating margin ¹	-43.0%	-46.0%	-39.0%	-31.0%	-39.0%	-29.0%	-14.0%	-9.0%	-20.0%	-31.0%	-24.0%	-32.0%	-31.7%	-31.6%

1. Non-GAAP metrics are calculated on a Non-GAAP basis. See appendix for a reconciliation of Non-GAAP financial measures.

GAAP to Non-GAAP Reconciliations

(\$ Millions, except percentages)¹



	FY2020				FY2020	FY2021				FY2021	FY2022				FY2022	FY2023	
	Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4		Q1	Q2
Total Revenue	\$ 22.2	\$ 26.4	\$ 33.5	\$ 39.2	\$ 121.3	\$ 44.3	\$ 50.5	\$ 55.2	\$ 61.8	\$ 211.9	\$ 66.9	\$ 75.1	\$ 82.2	\$ 96.6	\$ 320.8	\$ 100.9	\$ 113.9
Sales and marketing (S&M) expense on a GAAP basis	\$ 16.6	\$ 20.8	\$ 25.2	\$ 26.8	\$ 89.3	\$ 32.9	\$ 43.1	\$ 31.9	\$ 33.2	\$ 141.0	\$ 38.9	\$ 50.0	\$ 53.5	\$ 127.1	\$ 269.5	\$ 80.3	\$ 87.7
Less: Stock-based compensation expense ¹	\$ 0.5	\$ 0.8	\$ 0.6	\$ 0.6	\$ 2.5	\$ 0.6	\$ 9.5	\$ 0.6	\$ 0.6	\$ 11.3	\$ 0.7	\$ 0.5	\$ 0.5	\$ 63.2	\$ 64.9	\$ 14.4	\$ 14.4
Non-GAAP S&M expense	\$ 16.1	\$ 20.0	\$ 24.6	\$ 26.2	\$ 86.8	\$ 32.2	\$ 33.6	\$ 31.3	\$ 32.6	\$ 129.7	\$ 38.2	\$ 49.5	\$ 53.0	\$ 63.9	\$ 204.6	\$ 65.9	\$ 73.3
Non-GAAP S&M expense as a % of total revenue	72.0%	76.0%	73.0%	67.0%	72.0%	73.0%	66.0%	57.0%	53.0%	61.0%	57.0%	66.0%	64.0%	66.0%	64.0%	65.3%	64.4%
Research and development (R&D) expense on a GAAP basis	\$ 8.0	\$ 9.3	\$ 11.1	\$ 11.7	\$ 40.1	\$ 14.5	\$ 19.8	\$ 15.1	\$ 15.9	\$ 65.2	\$ 18.1	\$ 24.9	\$ 25.7	\$ 96.3	\$ 165.0	\$ 47.2	\$ 47.9
Less: Stock-based compensation expense ¹	\$ 0.3	\$ 0.3	\$ 0.4	\$ 0.4	\$ 1.5	\$ 0.4	\$ 4.7	\$ 0.4	\$ 0.4	\$ 6.0	\$ 0.4	\$ 0.4	\$ 0.4	\$ 66.6	\$ 67.9	\$ 14.7	\$ 10.5
Non-GAAP R&D expense	\$ 7.7	\$ 8.9	\$ 10.7	\$ 11.3	\$ 38.6	\$ 14.1	\$ 15.1	\$ 14.6	\$ 15.4	\$ 59.3	\$ 17.7	\$ 24.5	\$ 25.3	\$ 29.7	\$ 97.1	\$ 32.4	\$ 37.4
Non-GAAP R&D expense as a % of total revenue	35.0%	34.0%	32.0%	29.0%	32.0%	32.0%	30.0%	26.0%	25.0%	28.0%	26.0%	33.0%	31.0%	31.0%	30.0%	32.2%	32.8%
General and Administrative (G&A) expense on a GAAP basis	\$ 6.0	\$ 5.1	\$ 5.9	\$ 7.2	\$ 24.1	\$ 7.3	\$ 25.5	\$ 7.3	\$ 8.5	\$ 48.5	\$ 12.6	\$ 12.4	\$ 13.5	\$ 73.6	\$ 112.1	\$ 32.5	\$ 35.4
Less: Stock-based compensation expense ¹	\$ 2.1	\$ 0.9	\$ 1.0	\$ 1.0	\$ 5.0	\$ 0.7	\$ 18.7	\$ 0.6	\$ 0.5	\$ 20.6	\$ 0.5	\$ 0.5	\$ 0.4	\$ 52.5	\$ 53.8	\$ 13.8	\$ 13.9
Non-GAAP G&A expense	\$ 3.9	\$ 4.1	\$ 4.9	\$ 6.2	\$ 19.1	\$ 6.6	\$ 6.8	\$ 6.7	\$ 7.9	\$ 27.9	\$ 12.2	\$ 11.9	\$ 13.1	\$ 21.1	\$ 58.3	\$ 18.7	\$ 21.5
Non-GAAP G&A expense as a % of total revenue	18.0%	16.0%	15.0%	16.0%	16.0%	15.0%	13.0%	12.0%	13.0%	13.0%	18.0%	16.0%	16.0%	22.0%	18.0%	18.6%	18.8%

1. In connection with tender offers and secondary sales of our common stock, stock-based compensation expense for fiscal 2020 and fiscal 2021, included \$1.5 million and \$32.1 million of expense, respectively, related to the amount paid in excess of the estimated fair value of common stock as of the date of the transactions.

GAAP to Non-GAAP Reconciliations

(\$ Millions)¹



	FY2020				FY2020	FY2021				FY2021	FY2022				FY2022	FY2023	
	Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4		Q1	Q2
Total GAAP Operating Expenses	\$ 30.6	\$ 35.1	\$ 42.1	\$ 45.7	\$ 153.6	\$ 54.7	\$ 88.4	\$ 54.2	\$ 57.5	\$ 254.8	\$ 69.7	\$ 87.3	\$ 92.6	\$ 297.0	\$ 546.6	\$ 160.0	\$ 170.9
Less: Stock-based compensation expense ¹	\$ 2.9	\$ 2.0	\$ 2.0	\$ 2.0	\$ 9.0	\$ 1.8	\$ 32.9	\$ 1.6	\$ 1.6	\$ 37.9	\$ 1.6	\$ 1.4	\$ 1.3	\$ 182.2	\$ 186.6	\$ 42.9	\$ 38.8
Total non-GAAP Operating Expenses	\$ 27.7	\$ 33.1	\$ 40.2	\$ 43.7	\$ 144.6	\$ 53.0	\$ 55.5	\$ 52.6	\$ 55.9	\$ 217.0	\$ 68.0	\$ 85.9	\$ 91.3	\$ 114.8	\$ 360.0	\$ 117.0	\$ 132.1

1. In connection with tender offers and secondary sales of our common stock, stock-based compensation expense for fiscal 2020 and fiscal 2021, included \$1.5 million and \$32.1 million of expense, respectively, related to the amount paid in excess of the estimated fair value of common stock as of the date of the transactions.

GAAP to Non-GAAP Reconciliations

(Shares in Millions)



	FY2020				FY2020	FY2021				FY2021	FY2022				FY2022	FY2023	
	Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4		Q1	Q2
Total net loss per share on a GAAP basis	\$ (0.20)	\$ (0.23)	\$ (0.24)	\$ (0.23)	\$ (0.90)	\$ (0.31)	\$ (0.78)	\$ (0.14)	\$ (0.11)	\$ (1.32)	\$ (0.24)	\$ (0.37)	\$ (0.33)	\$ (1.70)	\$ (3.48)	\$ (0.4)	\$ (0.40)
Add: Stock-based compensation expense ¹	\$ 0.05	\$ 0.04	\$ 0.04	\$ 0.04	\$ 0.16	\$ 0.03	\$ 0.54	\$ 0.03	\$ 0.03	\$ 0.62	\$ 0.03	\$ 0.02	\$ 0.02	\$ 1.47	\$ 2.41	\$ 0.25	\$ 0.23
Add: Adjustment to total fully diluted earnings per share ²	\$ -	\$ -	\$ (0.01)	\$ (0.01)	\$ -	\$ -	\$ 0.01	\$ (0.01)	\$ -	\$ -	\$ -	\$ -	\$ (0.01)	\$ -	\$ 0.01	\$ -	
Non-GAAP net loss per share	\$ (0.15)	\$ (0.19)	\$ (0.21)	\$ (0.20)	\$ (0.74)	\$ (0.28)	\$ (0.23)	\$ (0.12)	\$ (0.08)	\$ (0.70)	\$ (0.21)	\$ (0.35)	\$ (0.31)	\$ (0.24)	\$ (1.07)	\$ (0.2)	\$ (0.17)
Weighted average shares, basic and diluted	56.1	58.8	59.4	60.2	59.2	61.1	62.2	64.9	65.2	63.4	65.7	66.5	66.8	133.6	83.3	182.9	185.2

1. In connection with tender offers and secondary sales of our common stock, stock-based compensation expense for fiscal 2020 and fiscal 2021, included \$1.5 million and \$32.1 million of expense, respectively, related to the amount paid in excess of the estimated fair value of common stock as of the date of the transactions.

2. The sum of the fully diluted earnings per share impact of individual reconciling items may not total to fully diluted Non-GAAP net loss per share due to the weighted-average shares used in computing the GAAP net loss per share differs from the weighted-average shares used in computing the Non-GAAP net loss per share and due to rounding of the individual reconciling items. The GAAP net loss per share calculation uses a lower share count as it excludes potentially dilutive shares, which are included in calculating the non-GAAP loss per share.

GAAP to Non-GAAP Reconciliations

(\$ Millions, except percentages)



	FY2020				FY2020	FY2021				FY2021	FY2022				FY2022	FY2023	
	Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4		Q1	Q2
Total Revenue	\$ 22.2	\$ 26.4	\$ 33.5	\$ 39.2	\$ 121.3	\$ 44.3	\$ 50.5	\$ 55.2	\$ 61.8	\$ 211.9	\$ 66.9	\$ 75.1	\$ 82.2	\$ 96.6	\$ 320.8	\$ 100.9	\$ 113.9
Total gross profit on a GAAP basis	\$ 17.9	\$ 20.9	\$ 27.1	\$ 31.5	\$ 97.3	\$ 35.6	\$ 39.9	\$ 44.9	\$ 50.4	\$ 170.8	\$ 54.2	\$ 62.2	\$ 71.1	\$ 69.8	\$ 257.3	\$ 81.5	\$ 92.3
Add: Amortization of stock-based compensation of capitalized internal-use software	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.4	\$ 0.4	\$ 0.2	\$ 0.2
Add: Stock-based compensation expense in cost of revenue ¹	\$ 0.1	\$ 0.1	\$ 0.1	\$ 0.1	\$ 0.5	\$ 0.1	\$ 1.0	\$ 0.1	\$ 0.1	\$ 1.4	\$ 0.1	\$ 0.1	\$ 0.2	\$ 13.5	\$ 13.9	\$ 3.3	\$ 3.6
Non-GAAP gross profit	\$ 18.0	\$ 21.0	\$ 27.2	\$ 31.6	\$ 97.8	\$ 35.8	\$ 40.9	\$ 45.0	\$ 50.5	\$ 172.2	\$ 54.4	\$ 62.3	\$ 71.3	\$ 83.7	\$ 271.6	\$ 85.0	\$ 96.1
Non-GAAP gross margin	81.0%	80.0%	81.0%	81.0%	81.0%	81.0%	81.0%	81.0%	82.0%	81.0%	81.0%	83.0%	87.0%	87.0%	85.0%	84.2%	84.4%
	FY2020				FY2020	FY2021				FY2021	FY2022				FY2022	FY2023	
	Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4		Q1	Q2
Total Revenue	\$ 22.2	\$ 26.4	\$ 33.5	\$ 39.2	\$ 121.3	\$ 44.3	\$ 50.5	\$ 55.2	\$ 61.8	\$ 211.9	\$ 66.9	\$ 75.1	\$ 82.2	\$ 96.5	\$ 320.8	\$ 100.9	\$ 113.9
Operating Loss	\$ (12.7)	\$ (14.2)	\$ (15.1)	\$ (14.3)	\$ (56.2)	\$ (19.1)	\$ (48.4)	\$ (9.3)	\$ (7.1)	\$ (84.0)	\$ (15.4)	\$ (25.1)	\$ (21.5)	\$ (227.2)	\$ (289.2)	\$ (78.4)	\$ (78.6)
Add: Amortization of stock-based compensation of capitalized internal-use software	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.4	\$ 0.4	\$ 0.2	\$ 0.2
Add: Stock-based compensation expense ¹	\$ 3.0	\$ 2.2	\$ 2.1	\$ 2.1	\$ 9.5	\$ 1.9	\$ 33.9	\$ 1.7	\$ 1.7	\$ 39.2	\$ 1.7	\$ 1.5	\$ 1.5	\$ 195.7	\$ 200.4	\$ 46.3	\$ 42.4
Non-GAAP operating loss	\$ (9.6)	\$ (12.0)	\$ (13.0)	\$ (12.1)	\$ (46.8)	\$ (17.2)	\$ (14.5)	\$ (7.6)	\$ (5.5)	\$ (44.8)	\$ (13.7)	\$ (23.6)	\$ (20.0)	\$ (31.1)	\$ (88.4)	\$ (32.0)	\$ (36.0)
Non-GAAP operating margin	-43.0%	-46.0%	-39.0%	-31.0%	-39.0%	-39.0%	-29.0%	-14.0%	-9.0%	-21.0%	-20.0%	-31.0%	-24.0%	-32.0%	-28.0%	-31.7%	-31.6%

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GAAP to Non-GAAP Reconciliations

(\$ Millions)



GAAP RPOs	FY2020				FY2021				FY2022				FY2023	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
GAAP short-term RPOs ("cRPO")	\$ 59.8	\$ 68.0	\$ 80.4	\$ 97.4	\$ 100.6	\$ 116.2	\$ 131.6	\$ 165.8	\$ 178.7	\$ 198.6	\$ 220.7	\$ 268.9	\$ 284.3	\$ 304.2
GAAP long-term RPOs	\$ 26.2	\$ 25.4	\$ 34.6	\$ 54.7	\$ 54.8	\$ 62.3	\$ 74.3	\$ 98.1	\$ 109.2	\$ 118.8	\$ 128.3	\$ 159.9	\$ 149.6	\$ 171.8
Total GAAP RPOs	\$ 86.0	\$ 93.4	\$ 115.0	\$ 152.1	\$ 155.4	\$ 178.5	\$ 206.0	\$ 263.9	\$ 287.9	\$ 317.4	\$ 349.0	\$ 428.8	\$ 433.9	\$ 476.0
Customer Deposits														
Customer deposits expected to be recognized within the next 12 months	\$ 11.6	\$ 13.6	\$ 14.4	\$ 16.0	\$ 17.3	\$ 18.1	\$ 17.5	\$ 20.4	\$ 18.3	\$ 17.1	\$ 16.9	\$ 20.3	\$ 20.9	\$ 20.1
Customer deposits expected to be recognized after the next 12 months	\$ 3.9	\$ 3.5	\$ 3.3	\$ 2.9	\$ 2.5	\$ 1.9	\$ 1.3	\$ 1.8	\$ 1.4	\$ 1.3	\$ 2.0	\$ 3.1	\$ 2.8	\$ 2.3
Total customer deposits	\$ 15.5	\$ 17.1	\$ 17.6	\$ 18.9	\$ 19.8	\$ 20.0	\$ 18.8	\$ 22.2	\$ 19.8	\$ 18.4	\$ 19.0	\$ 23.4	\$ 23.7	\$ 22.4
Total Non-GAAP RPOs	\$ 101.5	\$ 110.5	\$ 132.6	\$ 171.0	\$ 175.2	\$ 198.5	\$ 224.8	\$ 286.1	\$ 307.7	\$ 335.8	\$ 368.0	\$ 452.2	\$ 457.6	\$ 498.4
Total Non-GAAP short-term RPOs ("cRPO")	\$ 71.4	\$ 81.6	\$ 94.7	\$ 113.4	\$ 117.9	\$ 134.3	\$ 149.1	\$ 186.2	\$ 197.1	\$ 215.7	\$ 237.7	\$ 289.2	\$ 305.3	\$ 324.3
Total Non-GAAP long-term RPOs	\$ 30.1	\$ 28.8	\$ 37.9	\$ 57.6	\$ 57.3	\$ 64.2	\$ 75.7	\$ 99.9	\$ 110.6	\$ 120.1	\$ 130.3	\$ 163.0	\$ 152.3	\$ 174.1

GAAP to Non-GAAP Reconciliations

(\$ Millions, except percentages)



	FY2020				FY2020	FY2021				FY2021	FY2022				FY2022	FY2023	
	Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4		Q1	Q2	Q3	Q4		Q1	Q2
Total TTM GAAP net cash from operating activities	\$ 10.6	\$ (0.3)	\$ 2.3	\$ (28.4)	\$ (28.4)	\$ (45.1)	\$ (39.6)	\$ (48.7)	\$ (39.6)	\$ (39.6)	\$ (20.5)	\$ (40.7)	\$ (55.8)	\$ (56.2)	\$ (56.2)	\$ (72.3)	\$ (100.9)
Add: Purchases of property and equipment	\$ (0.4)	\$ 0.1	\$ (0.3)	\$ (1.0)	\$ (1.0)	\$ (4.0)	\$ (4.6)	\$ (5.1)	\$ (4.3)	\$ (4.3)	\$ (1.3)	\$ (0.7)	\$ (0.2)	\$ (0.2)	\$ (0.2)	\$ (0.2)	\$ (0.2)
Add: Capitalized internal-use software	\$ -	\$ -	\$ -	\$ -	\$ -	\$ (0.4)	\$ (1.0)	\$ (1.9)	\$ (2.9)	\$ (2.9)	\$ (3.9)	\$ (4.7)	\$ (5.7)	\$ (6.4)	\$ (6.4)	\$ (6.6)	\$ (7.1)
Non-GAAP TTM Free Cash Flow	\$ 10.2	\$ (0.2)	\$ 2.0	\$ (29.4)	\$ (29.4)	\$ (49.5)	\$ (45.2)	\$ (55.6)	\$ (46.8)	\$ (46.8)	\$ (25.7)	\$ (46.2)	\$ (61.6)	\$ (62.8)	\$ (62.8)	\$ (79.1)	\$ (108.2)
Non-GAAP TTM Free Cash Flow Margin	-	-	-	-	-24.0%	-35.0%	-27.0%	-29.0%	-22.0%	-22.0%	-11.0%	-18.0%	-22.0%	-20.0%	-20.0%	-22.3%	-27.5%